

## Frequently asked questions

# Artex Texture

### Q. How do I remove Artex?

We do not usually advise this. The best approach is to cover up the existing pattern. You Can use Artex Texture or Smooth-It for this job.

### Q. How do I produce a broken leather pattern?

Take a stipple brush and place it inside a plastic supermarket bag. Lightly stretch the plastic over the rubber bristles to form a pad. Tuck all of the loose plastic around the backing plate and tape into place. With a dabbing and twisting motion, bounce the pad over the surface of the Artex.

### Q. Artex applied to my ceiling has cracked.

Old cracks not taped. Original plaster has cracked under texture. Plasterboard end joints not staggered. Loose boards.

### Q. Tapes lifting.

Not bedded in firmly enough. Not enough material under tape. Loose boards.

### Q. Paint cracking and peeling after decorating.

Emulsion paint not diluted to account for porosity.

### Q. A re-textured ceiling smells bad.

Artex AX contains natural polymer binder, which may have a lingering odour after application, particularly when applied in thick layers. Artex Ceiling Finish contains synthetic binding ingredients that do not exhibit this problem. Painting the texture will normally mask any residual smell.

### Q. Newly applied texture is crazing all over.

Failure to remove wallpaper paste is a common cause. The use of P.V.A bonding agent, particularly without diluting is also a prime cause.

### Q. Can I Artex over wallpaper?

No. All paper and paste must be completely removed first.

### Q. Can I Artex over paint?

Yes, in most cases. Glossy oil paint needs light sanding. Contract quality matt emulsion may need to be sealed with Artex Sealer first.

### Q. Can I Artex over Artex?

Use Ceiling finish to smooth out first, then once texture is firm but damp you may re-texture again using Ceiling Finish.

### Q. When can I paint my new Artex Ceiling?

As soon as it is visibly dry all over. Usually about 48 hours in an occupied house. Follow the manufacturer's instructions on the paint tin for new plaster, texture or porous surfaces.



**Q. Can I use dryliners paper joint tape with Artex?**

Yes, if you are prepared to deviate from the Artex jointing system. Because it is narrower and also thicker, it requires more care bedding in and feathering out so that it does not show through the texture.

**Q. How do we achieve half hour fire resistance?**

Whilst Artex is classed as non-combustible, it does not contribute as plaster does, to the structural fire resistance of a floor/ ceiling construction. The construction therefore must conform without the Artex in place.

**Q. A water leak has left a brown patch on my Artex ceiling, Emulsion does not cover it.**

Use an oil based primer sealer, or a proprietary stain block paint to patch prime the area and then re-emulsion.

**Q. We can see all the joints in the texture.**

Joints should be taped and pre-caulked a day or two before second caulking and texturing. Done this way the joints will not show. The only way to repair the ceiling is to re-caulk the whole surface smooth and re-texture.

**Q. Can we texture our swimming pool / communal shower area/ football club changing room.**

No. Our products are not recommended in these situations.

**Q. We have paid a man £500 to Artex our lounge and it looks awful. What can you do?**

You have entered into a contract with the texturer. We are not party to that contract as we have only indirectly sold him the material. As a general principle you should only pay for finished work when you are happy with the end result. You can try to get him back to improve the job and we wish you luck .

**Q. We are Bogsham Borough Council. Can we use Artex powdered texture on the ceilings at our new Old Peoples Home where we require Class '0' surfaces?**

Yes. Artex Texture is classified as non-combustible and is unrestricted as a decorative material when used on a non-combustible background such as plasterboard.

**Q. I have begun to wash down my kitchen ceiling and the Artex is coming off on the sponge.**

Artex Texture is permanently water sensitive and should not be washed. Kitchen ceilings should be textured with Artex Ready-Mix which can be lightly washed or if Ready-Mix has been used it should be painted directly after it has dried out.

**Q. Can we spray apply Artex?**

None of our interior texture products are designed to be spray applied. Hyclad can be sprayed with equipment designed for heavy duty aggregated materials. However, care must be taken with masking to avoid overspray and windy conditions must be avoided.

**Q. All the board outlines show on a large stippled sloping ceiling. Why?**

Ceilings of this type require great care in preparation and choice of texture pattern because the light is directed over the surface at a low angle, highlighting the joints. A heavier pattern such as broken leather is more appropriate than stipple. Joints need to be caulked much wider than normal to disguise them better. It may not be possible to completely hide the joints on a ceiling of this nature even with the most skilled work.



Q. We have just completed a block of flats and the Artex is full of holes and scuff marks, ridges and step levels are showing from the concrete behind.

The concrete has been insufficiently prepared. Step levels and other defects greater than 3mm. need to be levelled with plaster first and the ceiling surface properly caulked with Artex before texturing.

Q. My dog has eaten some Artex will it be O.K.

Texture can be attractive to dogs and they will eat it readily. It will not cause them any harm but may make them sick if they eat a lot.

Q. I notice jelly beads in the Artex when I come to texture with it.

When mixing any of the powder Artex varieties, it is essential to mix first to a loose paste and leave to stand for 5-10 minutes. On re-mixing the paste will thicken further and the active ingredients will dissolve properly. Add water in small doses and mix in till the required texturing consistency is reached. A smooth, creamy consistency will result.

Q. I have used Quickstart to caulk out and repair. I keep getting problems of blowing and bubbling.

Quickstart is designed for jointing direct to new plasterboard. If it is used in any situation where surfaces are sealed with Artex Sealer, Stabilex or any paint system, a coat of P.V.A. bonding agent, used as directed, must be applied first.

Q. What is the difference between Artex Textured Finish, Site Finish and Ceiling Finish?

Ceiling Finish is a modern all purpose texturing product for use in refurbishment work. It can be used for repairs, re-texturing and new work, but is ideal for occupied houses as formula will leave the room with a newly redecorated freshness. Site Finish is formulated for building site work onto new plasterboard.

